

RAMCC PHONE MENU INSTRUCTIONS

The RAMCC now has a phone voice menu to make it easier to contact military airfields for PPR approvals and changes. To call a military airfield in Iraq or Afghanistan:

1. Call commercial 974-458-9555. You will hear “You have reached Al Udeid Airbase, at the tone, please enter the 7 digit extension of the party you wish to reach or 0.” You will then hear a dial tone.
2. At the dial tone, enter: 436-9999. You will hear “Welcome to the RAMCC menu. For locations in Iraq, press 1. For locations in Afghanistan, press 2. If you need assistance, please stay on the line”.
3. For Iraq airfields, press 1 and you will get the following menu:
 - a. 1 = Mosul
 - b. 2 = Al Sahra
 - c. 3 = Al Asad
 - d. 4 = Al Taqaddum
 - e. 5 = Kirkuk
 - f. 6 = Tallil
 - g. 7 = Baghdad
 - h. 8 = Balad
 - i. 9 = For More Airfields
 - 1 = Basra (ORMM)
 - 2 = Erbil (ORER)
 - 3 = Qayarra West (ORQW)
 - 4 = Tal Afar (ORTF)
 - 5 = Al Kut (ORU1)
 - j. 0 = RAMCC Iraq
4. For Afghan airfields, press 2 and you will get the following menu:
 - a. 1 = Bagram
 - b. 2 = Kandahar
 - c. 3 = Kabul (non-operational—call 093-7951-3903 directly)
 - d. 4 = Kabul ACC
 - e. 5 = Kabul ACC (Alternate)
 - f. 0 = RAMCC Afghanistan

This phone menu is designed to aid communication and does not replace the need for air carriers to email PPR requests to the airfield or slot requests to the RAMCC.